



# ORACLE

#### **Service Oriented Data Management**

Nabin Bilas Integration Architect

### Data Integration & SOA: Agenda

- Data Integration Overview
- 5 Reasons Why Data Is Critical to SOA
- Oracle Data Integration Solution
- Data Integration in Action
- Demonstration







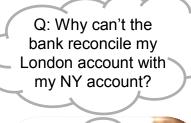
### ...on Information Agility CIO Magazine

"Increasingly, the value-added advantage of a company isn't what it makes but what it knows."



### **Everyday Data Integration Problems**

Data is Key but Integrating and Managing Data is Even More Critical





#### Information Control

Ensure the data quality, consistency, security and compliance of information. Be able to profile data and view impact of change. Q: Why do my credit card reward points take 15 days to appear on my airline website?

#### Information Availability

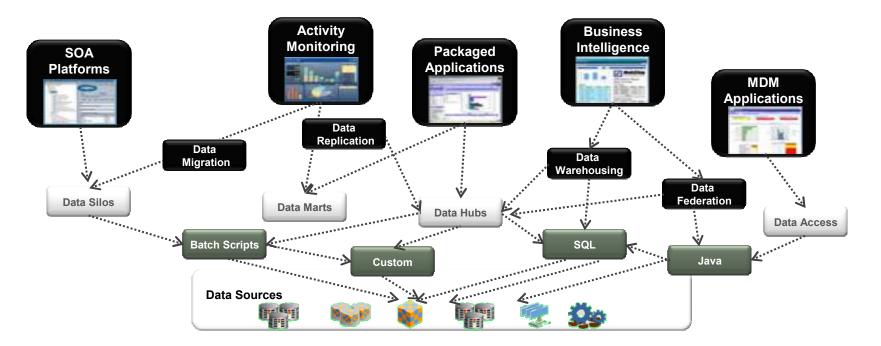
Integrate bulk data of information across data warehouses, data marts, process or SOA applications in real-time. Q: Why does this store keep sending me three of the same catalogs every month?

#### Single View

Single View of a Truth, (Master Data) provides true consolidation of information across heterogeneous sources.

### **Translates to a Data Integration Nightmare**

Is This the Right Alternative?



#### No Control

Fragmented approaches lead to a lack of control, inconsistent data, no common visibility of how information is being used

#### Unavailable Data

Integration is complex, costly, requires custom code, development or silo'd, impacts performance and speed of implementation

#### No Single view

Ambiguous sources of data and multiple sources of truth which aren't matching, lack of integrations, inability to consolidate

### **Driving Business Efficiency & Expansion**

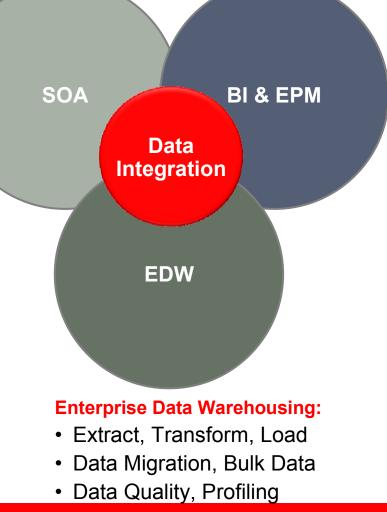
The Impact of Data Integration

Efficiency	Expansion
<ul> <li>Information Availability</li> <li>Reduce risk</li> <li>Information Control</li> <li>Comprehensive D Integration</li> </ul>	<ul> <li>Customer Intimacy</li> <li>Single View of Information</li> <li>Better visibility of information</li> </ul>
<ul> <li>Eliminate bad data</li> <li>Lowered IT and dev Costs</li> <li>Platform efficiencies</li> </ul>	<ul> <li>Create new value out of existing data warehouses</li> <li>Scale, Repeatability</li> <li>New "data" service delivery</li> </ul>

### **Data Integration Landscape**

A Required Solution for Many Markets

Service-Oriented Architecture: •Data Services •Information services •Process Integration •Event driven data integration •Governance and Impact Analysis



Business Intelligence & Enterprise Performance Management:

•Data Integration for BI applications

•Event driven BI

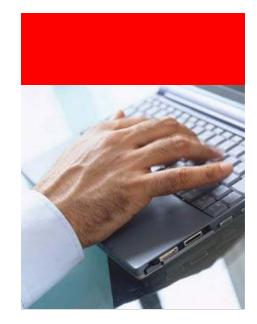
•Heterogeneous Data Access

•Information-based analytics

•Report to Source Data Lineage

### Data Integration & SOA: Agenda

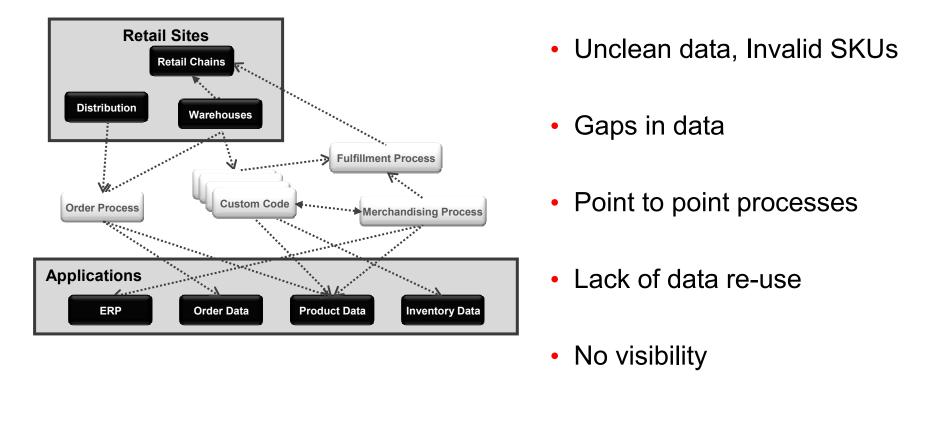
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### **Retail Example**

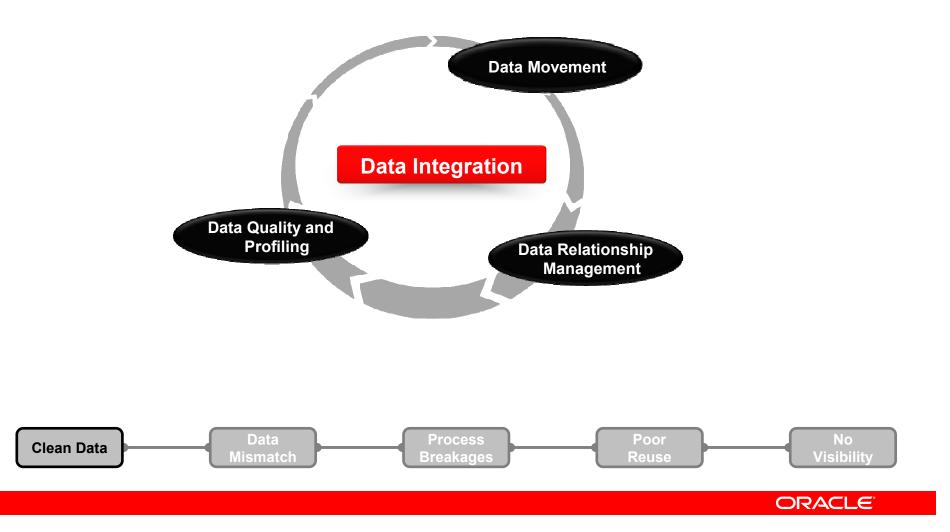
Business Risk from Data Errors, Mismatches, and Manual processes





# Managing Data Complexity Eliminates Data Errors

Data is Not Linear

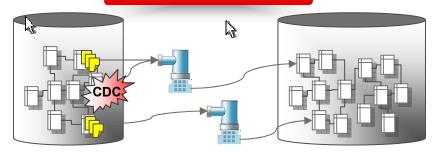


### **Data Synchronization**

Keep data in sync between heterogeneous sources and applications

- Publish and Subscribe Framework for Changed Data Capture (CDC)
- Data is up-to-date and consistent
- Out-of-box Log Mining and Triggers
- Works with heterogeneous data sources

#### Data Integration



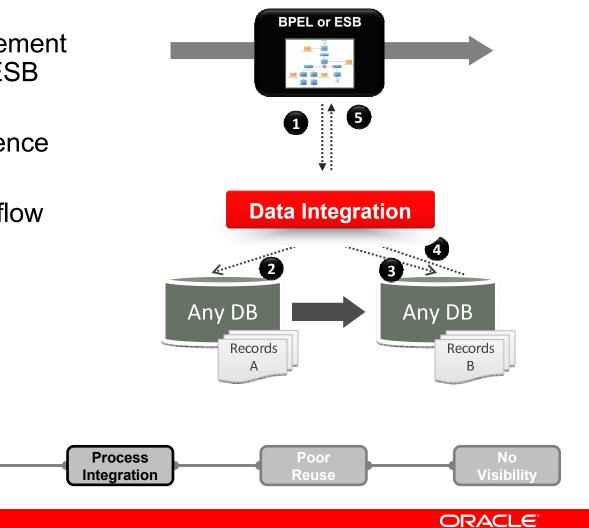


#### **Process Driven Data Flows**

Data Requires Special Handling as Part of an SOA

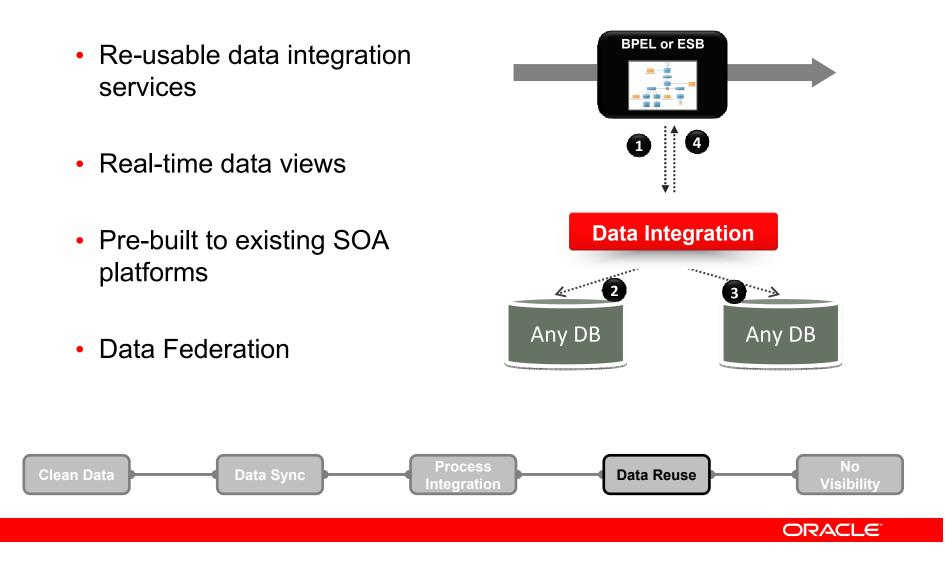
- Optimized data movement within a process or ESB
- Moves data by reference
- Leverage BPM workflow
- Data recycling

Clean Data



### **Shared Data Services**

Agility for Integration and Management of Data Integration



#### **Extended Business Intelligence**

Extends the Reach for BI Applications into Multiple Data Sources

Process

Integration

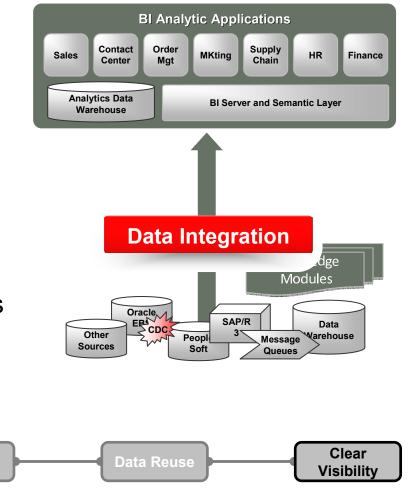
- Optimizes data loads into BI apps
- Broadens the reach of BI

Clean Data

Provides near real-time access

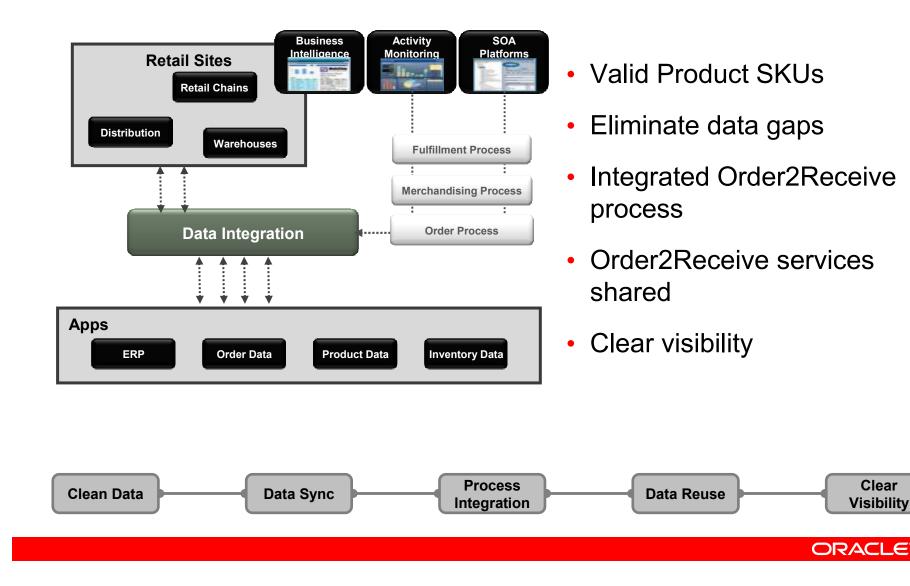
Data Sync

• Build and maintain faster, lower cost, pre-built metrics, dashboards



### **Retail Example**

Eliminate Risks, Automate Integration, Tighten the cycle



Clear

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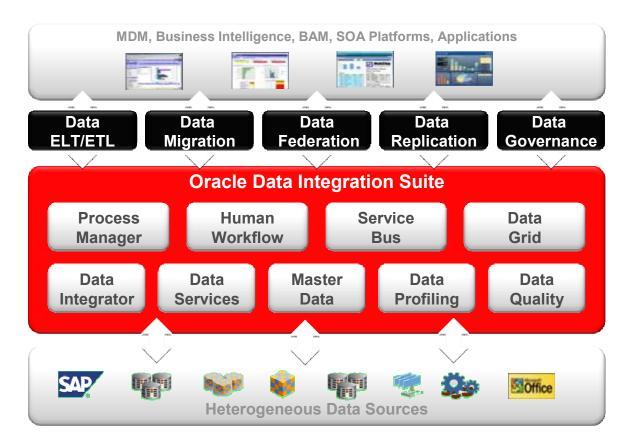




### **Oracle Data Integration Suite**

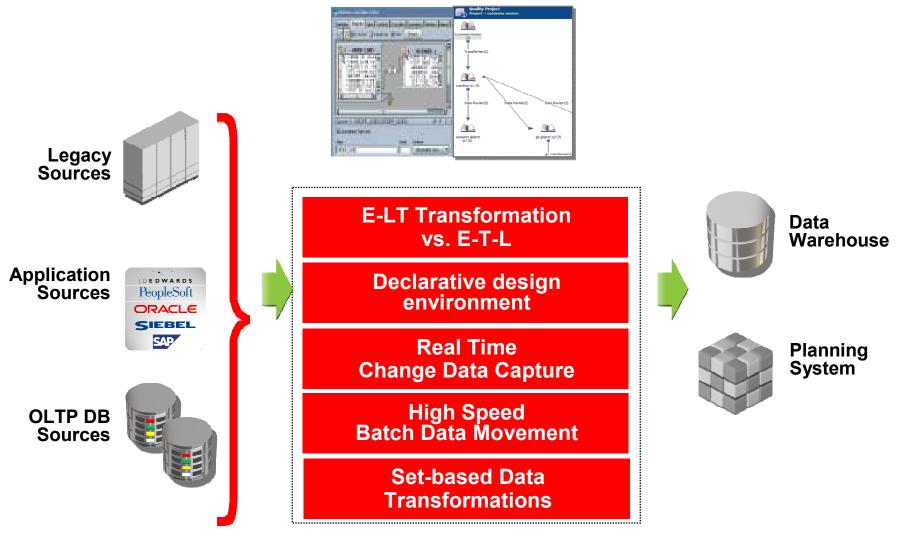
A Comprehensive Solution for Service Oriented Data Management

- Best performance
- Lower total cost of ownership
- Flexible, event-driven solution
- Improves productivity
- Pre-integrated for BI & SOA
- Hot pluggable



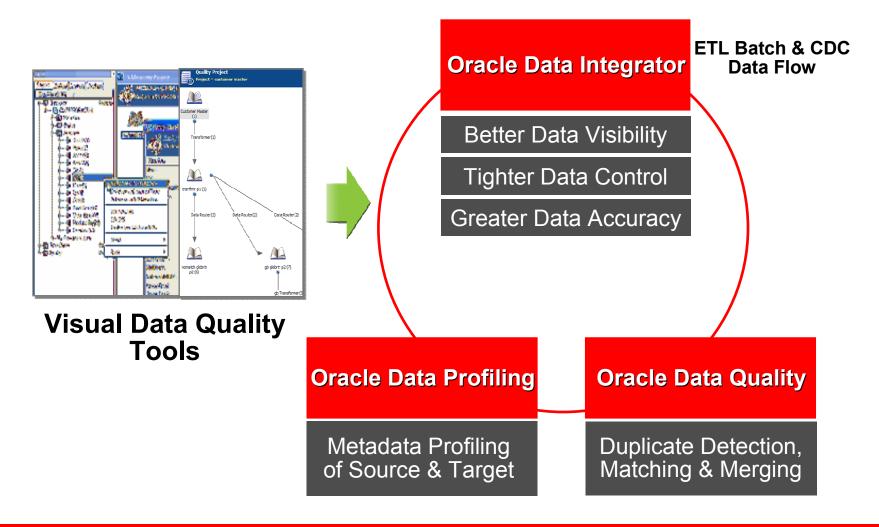
### **Oracle Data Integrator**

**Optimized ELT** 

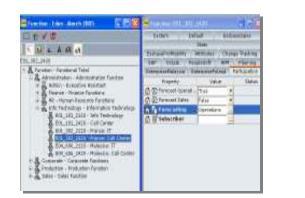


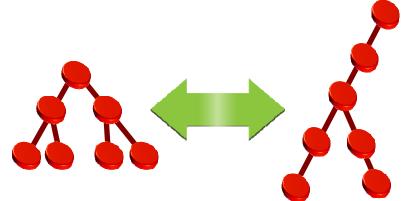
### **Oracle Data Quality**

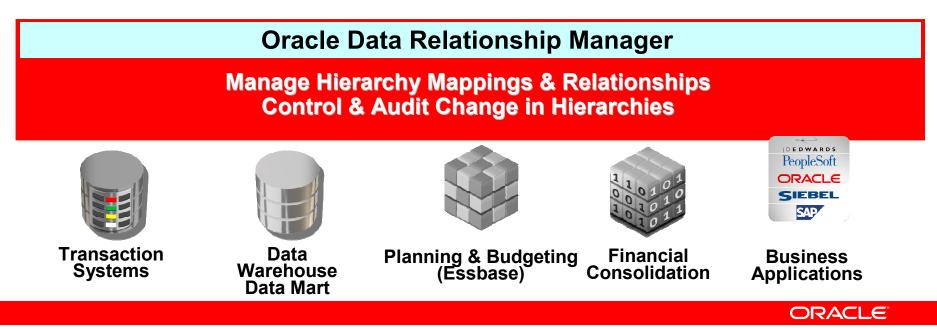
Ensure Data Quality as Part of the Integration Process



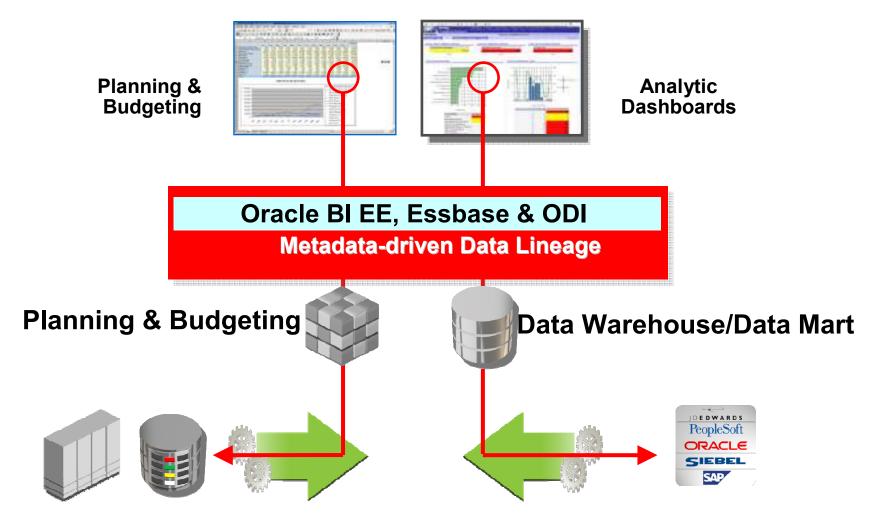
### Data Relationship Modeling Oracle Hyperion Data Relationship Manager





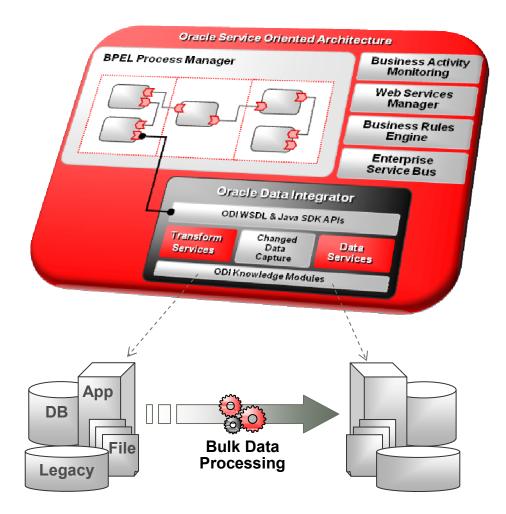


### Data Lineage Oracle Data Integrator & Oracle BI



### **Oracle SOA Suite and Oracle Data Integrator**

Comprehensive Data Service Capabilities to SOA

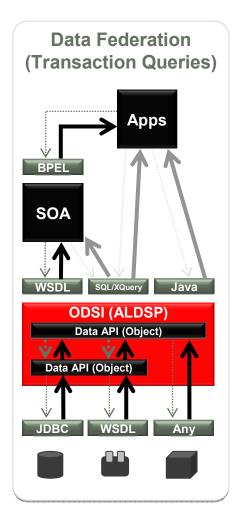


- Standards-based Composite Apps and Integration Processes
- Strategic SOA Technology
- Efficient bulk data processing
- Integrated Data Management as a Process

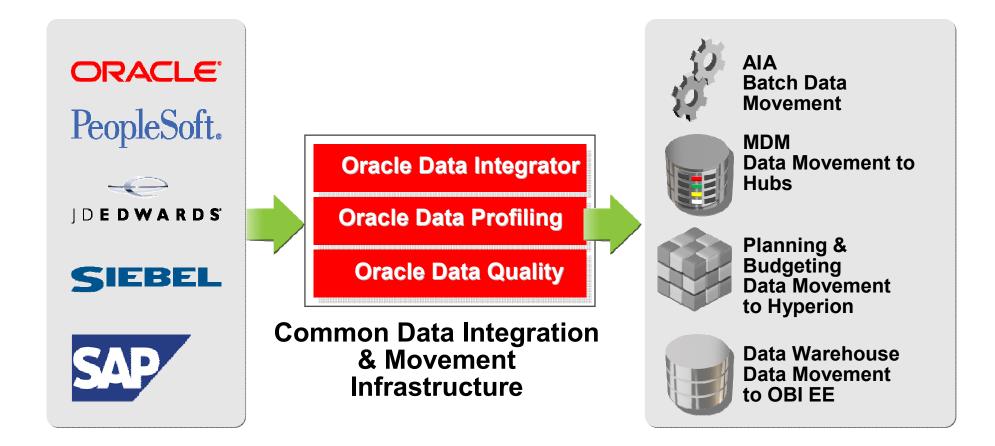
### Impact of BEA on Oracle Data Integration

BEA adds Data Services using Data Federation to the mix

- Data Service Integrator: Formerly known as AquaLogic Data Services Platform
- Manage Federated queries and distributed views
- Optimized Performance, highly scalable
- Real-time access to operational data
- Open, Standards based



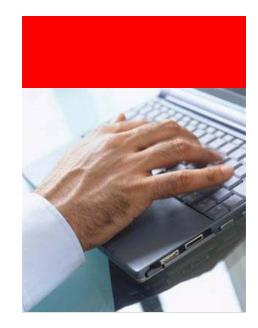
### Packaged Applications Integration Data Integration for Applications





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### **Order Replenishment, Online Catalog**

J. Crew

#### Business Challenges

- Order replenishment for online catalog system
- Define new corporate standard for data integration
- Better integrate data across 175 retail stores and 52 outlet chains

#### IT Challenges

- Replace antiquated home-grown solution of scripts
- Teradata bulk data support, and help integrate data across SAP, Red Prairie Inventory systems

#### J.CREW



#### Oracle Data Integration Solution Benefits

- Simplified the end-to-end data integration with all their core IT systems and database platforms to reduce the total cost of ownership of their order replenishment and cataloging
- Benefited from the Oracle advantage in batch processing, bulk data transformation for increased performance
- Successfully leveraged SAP and Teradata integration to phase out legacy systems and ultimately reduce costs



### **IT Consolidation, Inventory Control**

#### Ross

#### Business Challenges

- Hard to consolidate consistent, accurate inventory information across over 800 multiple store chains
- Lack of visibility to errors to the business
- Higher cost and time to delivery of new value

#### **IT Challenges**

- Current state was complex, didn't scale, and difficult to manage
- Non-standard approach required coding paradigm, inconsistent error handling



#### Oracle Data Integration Solution Benefits

- Seamless data integration from heterogeneous sources leveraging SOA helped to create a more flexible, standards based integration approach
- 73% Bulk data transfer performance improvement
- Together with Oracle SOA Suite (Oracle BPEL PM) provided business optimization, process visibility, exception handling
- Closed loop processing using BAM and Data Integration combined eliminated ordering/replenishing inventory errors by reducing inaccurate data



### Enterprise Data Warehouse Raiffeisen Bank

#### Business Challenges

- Costs for Enterprise Data Warehouse
   infrastructure were growing too fast
- EDW processes not keeping up with 24x7 operations, ETL batches too slow

#### IT Challenges

- Performance Issues with existing ETL Tool (IBM DataStage)
- New functions required for the next DWH releases (realtime, replication, etc)

#### Oracle Data Integration Solution Benefits

- Meets legal requirements for data consolidation in the head office (Basel II, Investor reporting)
- · Seamless and realtime Capital Market reporting to investors and stakeholders
- Single-source of truth for business information supports Business Intelligence and EDW
- One standardized enterprise data model over the whole RZB Group
- Reduction of core integration/development costs through central development practice
- Reduced time to market for new Group applications through central interface development

# X Raiffeisen

Member of RZB Group

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### **Summary: Complete Data Integration Strategy**

Eliminate Risks, Automate Integration, Tighten the cycle

- Cleanse
  - Oracle Data Quality / Profiling (Clean/Profile)
  - Oracle Data Relationship Manager (Relate)
- Synchronize
  - Oracle Data Integrator (change data capture)
- Integrate / Move
  - ODI + BPEL Process Manager (Move in bulk and integrate with SOA processes)
- Share / Reuse
  - Oracle Data Service Integrator (Real-time sharing and data access)
- Report
  - Oracle Business Intelligence EE (Make visible)



### **Next Steps**



# **Get Started**

- 1. Start with SOA but include your Data.
- 2. Align Business Demands and IT Requirements for Data initiatives
- 3. Assess the existing and future needs of data across your enterprise
- 4. Identify a set of data services for re-use across SOA, Business Intelligence or other consumers
- 5. Leverage Oracle Partners and Oracle Professional Services

# **Oracle Resources**

- Online www.oracle.com/products/middleware/odi/
- Events SOA Architect Forum oracle.com/events
- Blogs blogs.oracle.com/dataintegration





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